## Legislation Text

File \#: 19-0018, Version: 1

## Summary

## To: Town Commission

From: Stefan Massol, Director of Support Services
Date: 2/5/2019

## Subject:

Review of Delinquency Charges for Utility Accounts

## Summary:

The Town of Belleair currently does not have a ceiling for monthly late charges billed for past-due utility accounts, unlike neighboring jurisdictions. Staff would like to hear thoughts of the Town Commission on adding a maximum monthly late fee charge.
Background/Problem Discussion: For many years the Town charged a late fee equal to 3\% of the past-due balance each month. Beginning in 2017, the Town raised the late fee rate from $3 \%$ to $8 \%$ monthly when the water utility rates were last updated. Since that time, there was a rare, but notable, instance where a vacant property that had no consumption incurred significant late fee charges which were ultimately impossible to collect through the foreclosure process.

The City of Clearwater has a monthly late charge of $3 \%$, not to exceed $\$ 250$ and Pinellas County has a bimonthly late charge of $10 \%$ not to exceed $\$ 500$. In the interest of not overstating revenues beyond what is reasonably collectible, staff would like the Town Commission to consider establishing a ceiling for monthly late fees. The Finance Board recommended ceiling of $\$ 300$ per month and that the ceiling be only for Single Family Residential customers.

Financial Implications: If the town were to implement the ceiling recommended by Finance Board and staff it is not expected to have any financial impact, except that there will be a more accurate reporting of accounts receivable for town utilities.

Below is a table showing some basic statistics on late fees for calendar year 2018:

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| Late Fees during Calendar Year 2018 by amount range |  |  |  |  |  |  |
| :--- | ---: | :--- | ---: | ---: | :---: | :---: |
| Fee Amt Range | \# of Late Penalties | Total \$ Amt. |  |  |  | \# of accts |
| All | 1774 | $\$$ | $65,264.24$ | 675 |  |  |
| Minimum $\$ 10$ | 1002 | $\$$ | $10,020.00$ |  |  |  |
| $\$ 10.01-\$ 100$ | 745 | $\$$ | $14,675.50$ |  |  |  |
| $\$ 100.01-\$ 200$ | 6 | $\$$ | 931.20 |  |  |  |
| $\$ 200.01-\$ 300$ | 7 | $\$$ | $1,857.98$ |  |  |  |
| $\$ 300.01-\$ 400$ | 3 | $\$$ | $1,043.33$ |  |  |  |
| $\$ 400.01-\$ 500$ | 2 | $\$$ | 910.89 |  |  |  |
| $\$ 500.01-\$ 600$ | 1 | $\$$ | 591.30 |  |  |  |
| $\$ 600.01-\$ 700$ | 2 | $\$$ | $1,310.18$ |  |  |  |
| $>\$ 700$ | 6 | $\$$ | $33,923.86$ |  |  |  |

Proposed Motion: N/A. Should the Town Commission agree to the ceiling there would be an ordinance change included in the next update of fees for the town.

